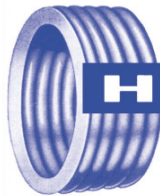


**BASIC PRINCIPLES OF HEITZ GMBH**



## PURPOSE

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In our facility in Rheinstetten/Germany we design, produce and sell metal bellows, bellows assemblies, expansion joints, corrugated tubes and special form parts as flexible tube components for various industrial applications and industries.

## CUSTOMER

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With our highly developed, innovative technological equipment it is our goal to contribute to a continuous optimization of our products and processes. We always strive for a longterm-partnership with our customers and suppliers to achieve favourable, efficient and competitive solutions, finally resulting in advantages for each of the involved parties.

## STAFF

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In a work atmosphere stamped by mutual trust and reliability we all together contribute to the company's success. By continuous improvement of our products, workplaces and working conditions it is our objective to achieve adequate profits to ensure the company's development in a long term and to create and protect jobs.

## QUALITY

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It is our philosophy to strive for the highest level of customer satisfaction by continuous improvement of our quality system, products, processes and service as well as by flexibility in all corporate divisions in accordance with our slogan *...going flexible.* ■