

# Staff Philosophy

**...going flexible**

It is our objective to strive for the highest level of customer satisfaction by production of high-quality products, by a customer-oriented delivery- and product-service which is above average and by use of highly developed, innovative production technology.

**The most important factor for a successful and sustainable transfer of this philosophy is a good-skilled, qualified and engaged staff.**

**Our more than 70-years company history is a mutual success basing on a responsible management and a team of loyal, reliable and powerful employees. In updating, this constellation promises most future safety for everybody.**

To achieve a positive and successful cooperation among the employees the following aspects and guidelines have to be regarded:

- The contact with each other is stamped by mutual esteem and trust.
- Accordingly, the way of speaking has to be constructive, friendly and solution-oriented.
- Thinking and acting of every person has to be company-related, responsible and goal-oriented.
- Willingness to help, positive communication and flexibility are basic factors of our thinking and acting.
- Inter-department-thinking and -cooperation are basics of our cooperation.
- Problems and misunderstandings have to be communicated early and openly and have to be cleared-up in a solution-oriented and sustainable way.
- Permanent focussing on efficient and economic processes and procedures.
- Performing a responsible and qualified professional education as an important factor for securing the future.
- Early transfer of know-how to following generations.
- Early preparation of junior executives for taking over responsibility.

